



SCC Chartered Accountants

# Provision of Services



This document is in response to the information required to be disclosed by the Provision of Services Regulations 2009.

#### SCC Chartered Accountants Limited

SCC Chartered Accountants Limited ("SCC") a private company limited by shares incorporated in Northern Ireland with company registration number NI644023 and whose registered office is 17 College Street, Armagh, Co. Armagh, BT61 9BT.

#### Licensing Body

SCC is a member of Chartered Accountants Ireland.

Rory Moynagh is licensed as an Insolvency Practitioner in the UK by the Institute of Chartered Accountants in England & Wales and is bound by the Insolvency Code of Ethics.

#### Audit

We are registered to carry on audit work in the UK and Ireland by the Chartered Accountants Ireland. Details of our audit registration can be viewed at [www.auditregister.org.uk](http://www.auditregister.org.uk) for the UK and for Ireland at [www.core.cro.ie/search](http://www.core.cro.ie/search) under reference number AI3047646.

#### Rules Governing Actions

All chartered accountants are bound by the rules of their professional body. The rules of the professional body that licences SCC can be found at: <https://www.charteredaccountants.ie/about-us/our-governance/charter-by-laws-regulations-and-code-of-ethics>. In addition our Insolvency Practitioner is further bound by the Statements of Insolvency Practice that can be found at: <https://www.r3.org.uk/technical-library/northern-ireland/sips/>.

#### Ethics

A copy of the Code of Ethics, to which all chartered accountants are required to comply with, can be found at: [https://www.charteredaccountants.ie/docs/default-source/technical-documents/ethics/code-of-ethics---december-2020.pdf?sfvrsn=e828ae7c\\_2](https://www.charteredaccountants.ie/docs/default-source/technical-documents/ethics/code-of-ethics---december-2020.pdf?sfvrsn=e828ae7c_2)

#### Complaints

At SCC, we always strive to provide a professional and efficient service however we recognise that disputes may arise from time to time. As such, should you have any comments or complaints in relation to any case then in the first instance, you should contact the person handling such case directly.

If you consider that we have not dealt with your comments or complaint appropriately you should then put details of your concerns in writing to our complaints officer Noel Convery (17 College Street, Armagh, BT61 9BT). This will then formally invoke our complaints procedure and we will endeavour to deal with your complaint under the supervision of a director unconnected with the case.

Most disputes can be resolved amicably either through the provision of further information or following negotiations. However, in the event that you have exhausted our complaints procedure and you are not satisfied that your complaint has been resolved or dealt with appropriately, you may take up the matter with Chartered Accountants Ireland and initiate a formal complaint process with them.

SCC is committed to resolving complaints raised through Chartered Accountants Ireland and will fully comply with any review process undertaken in order to reach a conclusion in a prompt and efficient manner. Further information in connection with the Chartered Accountants Ireland complaints procedure can be found at: <https://www.charteredaccountants.ie/Professional-Standards/Complaints-and-discipline>. Please note that there are different complaints procedures set out on that page of the website for our chartered accountants and our Insolvency Practitioner.



#### Professional Indemnity Insurance

SCC's Professional Indemnity insurers are Hadron UK Insurance Company Limited of One Fleet Place, London, EC4M 7WS. This professional indemnity insurance provides worldwide coverage, excluding professional business carried out from an office in the United States of America or Canada, and any action for a claim brought in any court in the United States of America or Canada.

#### VAT

SCC is registered for VAT under registration no. 284 7973 42.